

Title of Report:	Key Accountable Measures and Activities 2013/14 - Year end
Report to be considered by:	Executive
Date of Meeting:	19 June 2014
Forward Plan Ref:	EX2649

Purpose of Report:

1. To report year end outturns against the key accountable measures and activities contained in the 2013/14 Council performance framework.
2. To report by exception those measures / activities, not achieved and cite remedial action taken and the impact it has had.

Recommended Action:

1. To note progress against the key accountable measures and activities contained in the Council's performance framework.
2. Review those areas reporting as 'amber' (Education only) or 'red' to ensure that appropriate corrective or remedial action is put in place.

Reason for decision to be taken:

This framework compiles and monitors progress in relation to the objectives laid out in the Council Strategy and on key activities and areas of risk from the Council's individual service plans. In doing so, it expresses the purpose and ambition of the Council and by extension the Council's main focus of activities and key measures of success against which we can assess ourselves and publicly report progress.

Other options considered:

n/a

Key background documentation:

- Council Strategy 2013
- Individual service plans

The proposals contained in this report will help to achieve the following Council Strategy priorities:

- CSP1 – Caring for and protecting the vulnerable**
- CSP2 – Promoting a vibrant district**
- CSP3 – Improving education**
- CSP4 – Protecting the environment**

The proposals will also help achieve the following Council Strategy principle:

- CSP8 - Doing what's important well**

The proposals contained in this report will help to achieve the above Council Strategy priorities and principle by:
monitoring progress against the Council's strategic objectives.

Portfolio Member Details	
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Date Portfolio Member agreed report:	21 st May 2014

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Implications

- Policy:** Any implications will be highlighted in the individual exception reports.
- Financial:** Any implications will be highlighted in the individual exception reports.
- Personnel:** Any implications will be highlighted in the individual exception reports.
- Legal/Procurement:** Any implications will be highlighted in the individual exception reports.
- Property:** Any implications will be highlighted in the individual exception reports.
- Risk Management:** Any implications will be highlighted in the individual exception reports.

Is this item relevant to equality?	Please tick relevant boxes	Yes	No
Does the policy affect service users, employees or the wider community and:			
• Is it likely to affect people with particular protected characteristics differently?		<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Is it a major policy, significantly affecting how functions are delivered?		<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Will the policy have a significant impact on how other organisations operate in terms of equality?		<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Does the policy relate to functions that engagement has identified as being important to people with particular protected characteristics?		<input type="checkbox"/>	<input checked="" type="checkbox"/>
• Does the policy relate to an area with known inequalities?		<input type="checkbox"/>	<input checked="" type="checkbox"/>
Outcome (Where one or more 'Yes' boxes are ticked, the item is relevant to equality)			
Relevant to equality - Complete an EIA available at www.westberks.gov.uk/eia		<input type="checkbox"/>	<input checked="" type="checkbox"/>
Not relevant to equality		<input checked="" type="checkbox"/>	<input type="checkbox"/>

Is this item subject to call-in?	Yes: <input type="checkbox"/>	No: <input checked="" type="checkbox"/>
<p>If not subject to call-in please put a cross in the appropriate box:</p> <p>The item is due to be referred to Council for final approval <input type="checkbox"/></p> <p>Delays in implementation could have serious financial implications for the Council <input type="checkbox"/></p> <p>Delays in implementation could compromise the Council's position <input type="checkbox"/></p> <p>Considered or reviewed by Overview and Scrutiny Management Commission or associated Task Groups within preceding six months <input type="checkbox"/></p> <p>Item is Urgent Key Decision <input type="checkbox"/></p> <p>Report is to note only <input checked="" type="checkbox"/></p>		

Executive Summary

1. Introduction

- 1.1 The report appraises progress against a basket of 47 key accountable measures and activities aligned to the objectives set out in the Council Strategy.
- 1.2 Of this basket of 47, data is available for 46 measures at year end.
- 36 are reported as 'green' – or have been delivered / achieved at year end.
 - 9 measures are reported as 'red' – or have not been delivered / achieved at year end.
- 1.3 Areas where services have more significantly outperformed anticipated outturns over the course of the year include:
- a) Number of active foster carers
 - b) Proportion of people supported to move on from short term accommodation into independent living
 - c) Number of empty homes brought back into use
 - d) Time to determine 'major' planning applications
 - e) Time to determine 'other' planning applications
- 1.4 Reported 'reds' at year end are:
- f) Percentage of Child Protection Reviews carried out on time
 - g) Proportion of children becoming the subject of a child protection plan for a second or subsequent time (within 2 yrs of previous plan)
 - h) Number of children accessing Short Breaks
 - i) Proportion of safeguarding alerts responded to within 24 hrs
 - j) Number of repeat safeguarding referrals through the monitoring and review of protection plans
 - k) Proportion of older people still at home 91 days after discharge from hospital into reablement/rehabilitation services
 - l) Proportion of high priority Disabled Facilities Grants approved within 9 weeks of receipt of full grant application
 - m) Number of Berkshire premises able to receive Superfast Broadband services 24Mb/s or above
 - n) Proportion of upheld planning appeals is less than the national avg.
- 1.5 Further information is contained in the main body of the report.

2. Equalities Impact Assessment Outcomes

2.1 There is no decision to be made and therefore no Equality Impact Assessment has been undertaken.

Appendices

Appendix A – Year end Performance Report: Key Accountable Measures and Activities 2013/14.

Consultees

Local Stakeholders: n/a

Officers Consulted: All data / commentary signed off by Heads of Service as minimum, Corporate Board

Trade Union: n/a